

T: 01495 356139 Ext./Est: 6139

E: [committee.services@blaenau-gwent.gov.uk](mailto:committee.services@blaenau-gwent.gov.uk)

Contact:/Cysylltwch â: Democratic Services



**THIS IS A MEETING WHICH THE PUBLIC ARE ENTITLED TO ATTEND**

28th January 2022

Dear Sir/Madam

**STATUTORY LICENSING SUB-COMMITTEE**

A meeting of the Statutory Licensing Sub-Committee will be held in virtually via Microsoft Teams on Thursday, 3rd February, 2022 at 10.00 am (*if you would like to observe this meeting via Microsoft Teams please email [committee.services@blaenau-gwent.gov.uk](mailto:committee.services@blaenau-gwent.gov.uk)*).

Yours faithfully

Michelle Morris  
Managing Director

**AGENDA**

**Pages**

**1. SIMULTANEOUS TRANSLATION**

You are welcome to use Welsh at the meeting, a minimum notice period of 3 working days is required should you wish to do so. A simultaneous translation will be provided if requested.

We welcome correspondence in the medium of Welsh or English. / Croesawn ohebiaith trwy gyfrwng y Gymraeg neu'r Saesneg.

2. **APOLOGIES**

To receive.

3. **DECLARATIONS OF INTEREST AND  
DISPENSATIONS**

To receive.

4. **LICENSING ACT 2003 – REVIEW OF CLUB  
PREMISES CERTIFICATE – DUKESTOWN  
WORKINGMEN’S CLUB, 1 EVANS TERRACE,  
DUKESTOWN, TREDEGAR, GWENT**

3 - 52

To consider the report of the Senior Licensing Officer.

---

To: Councillor W. Hodgins  
Councillor K. Pritchard  
Councillor L. Winnett

All other Members (for information)  
Manager Director  
Chief Officers

# Agenda Item 4

*Executive Committee and Council only*

Date signed off by the Monitoring Officer:

Date signed off by the Section 151 Officer:

## **Committee: Statutory Licensing Sub-Committee**

Date of meeting: **3<sup>rd</sup> February 2022**

Report Subject: **Licensing Act 2003 – Review of Club Premises Certificate – Dukestown Workingmen’s Club, 1 Evans Terrace, Dukestown, Tredegar, Gwent NP22 4EH**

Report Submitted by: **Miss H Jones**

Report Written by: **Mrs M Bennett**

### **1. Purpose of the Report**

1.1 To determine an application for the review of a club premises certificate, in relation to Dukestown Workingmen’s Club, 1 Evans Terrace, Dukestown, Tredegar, Gwent. NP22 4EH in accordance with the Licensing Act 2003. The application has been submitted by Mr Wayne Best, Specialist Environmental Health Officer, Public Protection Service, Blaenau Gwent County Borough Council, The General Offices, Steelworks Road, Ebbw Vale, Gwent. A location map of the premises is attached as **Appendix 1**

### **2. Scope and Background**

2.1 This report seeks to inform the Sub-Committee of the Licence Review application and of all other relevant representations received in connection with the application and further to allow a Hearing to take place to determine the application in accordance with the Licensing Act 2003. A copy of the application and supporting documents are attached as **Appendix 2**

2.2 The current club premises certificate, permits licensable activities as follows

<b>The times the certificate authorises the carrying out of qualifying club activities</b>			
<b>Activity</b>	<b>Day of week</b>	<b>Time from</b>	<b>Time to</b>
Films Boxing or wrestling	Monday to Sunday	11.00 am	12.00 Midnight
Indoor sporting events Live music Recorded music Dancing	Monday to Sunday	11.00 pm	12.00 Midnight

<b>The times the certificate authorises the carrying out of qualifying club activities</b>			
<b>Activity</b>	<b>Day of Week</b>	<b>Time from</b>	<b>Time to</b>
Supply of alcohol	Monday to Sunday	11.00 am	12.00 Midnight
<b>The opening hours of the club</b>			
<b>Day of the week</b>	<b>Time from</b>	<b>Time to</b>	
Monday to Sunday	11.00am	12.30am	

*\*A certificate is not required for plays, live music, recorded music, a performance of dance, or anything similar to live music, recorded music or performance of dance when the activity takes place between 8am and 11pm to audiences of 500 people or less*

*#A certificate is not required for indoor sporting events other than boxing or wrestling entertainment, Greco-Roman wrestling or freestyle wrestling contests, exhibitions or displays when the activity takes place between 8am and 11pm to audiences of 1000 people or less*

In addition to standard mandatory club premises certificate conditions, the certificate is subject to the following conditions -

*The Licensee shall ensure that no noise shall emanate from the licensed premises or vibration be transmitted through the structure of the licensed premises which gives rise to a nuisance to the occupiers of premises in the vicinity of the licensed premises.*

*All children must be accompanied by an adult*

- 2.3 In accordance with the Licensing Act 2003, the Licensing Authority has served copies of the application on the following Responsible Authorities, in addition to the licence holder:-

Gwent Police, South Wales Fire and Rescue Service, Blaenau Gwent County Borough Council Trading Standards, Licensing Enforcement, Planning, Environmental Health, Social Services departments, the Aneurin Bevan Health Board

A notice of the application was displayed at the Council's General Offices, and advertised on the Council's website. A notice of the application was also displayed at the premises for 28 days to enable 'other persons', i.e. local residents and businesses, to make representations. However, the licence holder failed to display the notice at the premises for 7 days, therefore the application process was restarted commencing 14<sup>th</sup> December 2021 for a period of 28 days ending on the 10<sup>th</sup> January 2022.

- 2.4 No representations were received from South Wales Fire and Rescue Service, Planning, Social Services departments or Aneurin Bevan Health Board.

Representations were received from Gwent Police, Blaenau Gwent County Borough Council Trading Standards Team and Licensing Enforcement, attached as **Appendix 3**

10 representations were received from 'other persons' and attached as **Appendix 4**

- 2.5 In considering this application, the sub-committee must take account of the provisions in the Licensing Act 2003 in particular, the licensing objectives which are:-

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm.

- 2.6 Section 87 of the Licensing Act 2003, the Guidance issued under the Licensing Act 2003 and the Council's licensing policy, must be taken into account when considering this application.

### **3 Options for Recommendation**

- 3.1 The options available to the sub-committee are:

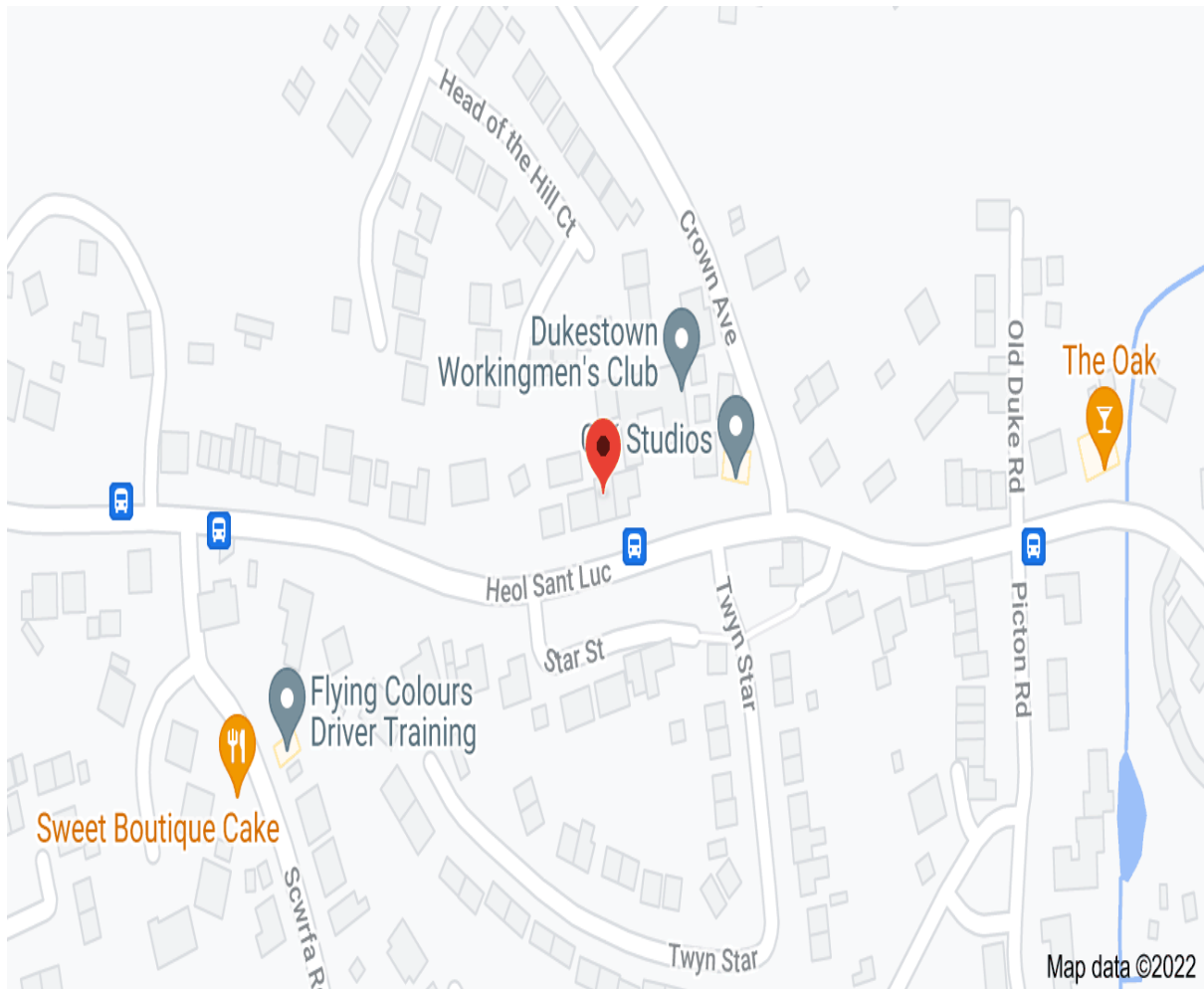
1. to modify the conditions of the club premises certificate, or
2. to remove a licensable activity from the scope of the club premises certificate; or
3. to suspend the club premises certificate for a period not exceeding three months, or
4. to revoke the club premises certificate; or
5. take no action.

### **3.2 Background Documents /Electronic Links**

- Appendix 1 – location map of premises
- Appendix 2 – Application for the review with supporting documents, (NB 119 noise recordings and 2 video's taken by neighbours which are submitted as part of the application by Environmental Health will be made available to the Sub-Committee)
- Appendix 3 – Representations from Responsible Authorities
- Appendix 4 – Representations from Other Persons (members of the public)

This page is intentionally left blank

## Appendix 1



This page is intentionally left blank



## Appendix 2



## LICENSING ACT 2003

### Application for the review of a premises licence or club premises certificate

#### PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

I Specialist Environmental Health Officer (Pollution Team)

*(Insert name of applicant)*

apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below

#### Part 1 – Premises or club premises details

<b>Postal address of premises or, if none, ordnance survey map reference or description</b> Dukestown Workingmen's Club 1 Evans Terrace Dukestown Tredegar	
<b>Post town: Tredegar</b>	<b>Post code: NP22 4EH</b>

<b>Name of club holding club premises certificate (if known)</b>  Dukestown Workingmen's Club, 1 Evans Terrace, Dukestown, Tredegar
---

<b>Number of premises licence or club premises certificate (if known)</b> BG-Club-0056
---

#### Part 2 - Applicant details

I am

Please tick ✓ yes

1) an individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below)

2) a responsible authority (please complete (C) below)

✓

3) a member of the club to which this application relates (please complete (A) below)

## Appendix 2

### (A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick ✓ yes

Mr  Mrs  Miss  Ms  Other title  
(for example, Rev)

**Surname**

**First names**

**I am 18 years old or over**

Please tick ✓ yes

**Current postal address if different from premises address**

**Post town**

**Post Code**

**Daytime contact telephone number**

**E-mail address (optional)**

### (B) DETAILS OF OTHER APPLICANT

Name and address

Telephone number (if any)

E-mail address (optional)

### (C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address

Specialist Environmental Health Officer (Environmental Protection)  
Public Protection Service  
Acting on behalf of Blaenau Gwent County Borough Council  
The General Offices  
Steelworks Road  
Ebbw Vale  
NP23 6AA

Telephone number (if any)

## **Appendix 2**

E-mail address (optional)

**This application to review relates to the following licensing objective(s)**

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) the protection of children from harm

Please tick one or more boxes ✓

## **Appendix 2**

**Please state the ground(s) for review** (please read guidance note 2)

### **The prevention of public nuisance**

The Pollution Team has been dealing with an ongoing noise issue in relation to the Dukestown Workingmen's Club since early May 2021, regarding loud music from the club in addition to disturbances caused by club patrons including; shouting, swearing, screaming, singing and loud voices.

A letter was initially sent to Dukestown Workingmen's Club on the 14th May 2021 making them aware that a noise complaint had been received by Blaenau Gwent Council, no correspondence was received from the club. A second letter was sent to the club on the 7th July 2021 as we were still continuing to receive complaints and a number of recordings had been received.

The Pollution Team received a message on the 12<sup>th</sup> July to ring Mr Nigel Kinsey the Secretary of Dukestown Workingmen's Club in relation to the noise complaint against the club. My colleague .....rang and spoke with Mr Kinsey on the 14<sup>th</sup> July explaining the nature of the complaint against the club and the potential repercussions should the issue continue and if we received sufficient evidence, the authority would be duty bound to serve an Abatement Notice in relation to the noise issue.

As the situation had not improved and we were continuing to receive complaints and further evidence, a Noise Abatement Notice was served on Mr Nigel Kinsey the Club Secretary and Mr Ron Taylor the Club Treasurer on the 23<sup>rd</sup> August 2021 with the notice coming into force on the 25<sup>th</sup> August 2021 requiring the club to abate the said nuisance.

The situation at the Dukestown Workingmen's Club has not improved with regular reports of loud music emanating from the club in addition to ongoing disturbances caused by patrons including; shouting, swearing screaming and loud voices outside of the main club building.

Since the 25<sup>th</sup> August 2021 the club has subsequently breached the Abatement Notice on multiple occasions and those responsible at the club have failed to adequately engage with the Pollution Team and put a plan of preventative measures in place to resolve the ongoing issues. As such the Pollution Team has no other alternative than to call for a Review of the Premises Licence.

Colleagues in Licensing Team and the Police have also spoken with the club regarding noise and ASB issues however the situation has not improved.

The Pollution Team has received no further correspondence from the club since the 14<sup>th</sup> July 2021.

## **Appendix 2**

**Please provide as much information as possible to support the application** (please read guidance note 3)

To date Blaenau Gwent Council has received 119 noise recordings in relation to loud music emanating from the club and disturbances caused by patrons at the Dukestown Workingmen's Club. In addition, Noise Monitoring Equipment has been installed on three separate occasions; 8-10 October, 5-7 November and 19-21 November 2021 which has recorded loud music from the club and disturbances from its patrons including; shouting, swearing, screaming, singing and loud voices.

A Noise Abatement Notice was served on the 23<sup>rd</sup> August 2021 with the notice coming into force on the 25<sup>th</sup> August 2021 requiring the club to abate the noise nuisance. Of the 119 recordings received to date 71 of those have been recorded since the Abatement Notice came into effect on the 25<sup>th</sup> August 2021.

Members of the Club have only contacted the Pollution Team, on one occasion being the 12<sup>th</sup> July 2021, the Noise Abatement Notice was served on the 23<sup>rd</sup> August 2021 and no further correspondence has been received to date.

The situation at the Club has not improved since the serving of the Noise Abatement Notice.

## **Appendix 2**

Please tick ✓ yes

Have you made an application for review relating to the premises before

If yes please state the date of that application

Day Month Year

--	--	--	--	--	--	--	--

**If you have made representations before relating to the premises please state what they were and when you made them.**

N/A

Please tick ✓ yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected ✓

**IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION, THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION OF A FINE OF ANY AMOUNT**

## **Appendix 2**

### **Part 3 – Signatures** (please read guidance note 4)

**Signature of applicant or applicant’s solicitor or other duly authorised agent** (please read guidance note 5). **If signing on behalf of the applicant please state in what capacity.**

Signature

.....

Date 06/12/2021

.....

Capacity: **Specialist Environmental Health Officer – Pollution Team, Blaenau Gwent County Borough Council**

.....

<b>Contact name (where not previously given) and postal address for correspondence associated with this application</b> (please read guidance note 6)	
<b>Post town</b>	<b>Post Code</b>
<b>Telephone number (if any)</b>	
<b>If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)</b>	

### **Notes for Guidance**

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant’s agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.

## Appendix 2

Date: 06/12/2021

Signature: 

### NOISE MONITORING FORM

Location of monitoring:

Source of Noise Address:

#### Dukestown Working Mens Club

Date recorded	Time recording started	Time recording finished	Details of noise recorded
05/11/2021	<b>20:34</b>	<b>20:43</b>	20:34 – 20:36, 20:43 Voices from patrons outside club (Medium/Low). 20:37 – 20:39 Music from club in background (Medium/Loud). 20:34 – 20:43 Multiple Fireworks being set off (Medium/Loud/Very loud). 20:43 - Music from club in background (Medium/Low).
05/11/2021	<b>20:44</b>	<b>20:50</b>	20:44 – 20:50 Voices from patrons outside club and laughing. (Medium/Loud). 20:44 – 20:50 Music from inside club, thumping base (Medium/Loud).
05/11/2021	<b>21:14</b>	<b>21:30</b>	21:14 – 21:22 Voices from patrons outside club, laughing, shouting and swearing, (Medium/Loud). 21:14 – 21:17 Music from in club, bass beat clearly audible (Medium/Loud). 21:16 – 21:18 Fireworks being set off (Medium/Loud). 21:18 – 21:21 Music from in club, “All Night Long” by Lionel Richie (Medium/Loud) Words clearly audible. 21:22 - 21:26 Music from in club singer singing, “Believe” by Cher (Loud). Words clearly audible. 21:24 & 21:27 – 21:29 more fireworks briefly (Medium/Loud) 21:27 Voices from patrons outside club shouting and laughing (Medium). 21:28 – 21:30 Music from club in background just audible.
05/11/2021	<b>21:36</b>	<b>21:52</b>	21:36 – 21:46 Voices from patrons outside the club including; shouting, jeering/laughing and swearing (Medium/Loud). 21:36 – 21:39, 21:43 – 21:45 Fireworks being set off (Loud/Very Loud). 21:36 – 21:39 Music from club with occasional loud music (Medium/Loud). 21:39 – 21:44 Music from club “Celebrate Good Times” by Kool and the Gang, people can be heard whooping to the music inside club. 21:45 – 21:49 Music from club (Medium). 21:50 – 21:52 Music from club in (Medium/Loud).
05/11/2021	<b>22:58</b>	<b>23:14</b>	22:58 – Voices from patrons outside the club including; shouting, laughing, singing and swearing (Medium/Loud). 22:58 – 23:02 Music from club, Medium/Loud bass line. 23:09 – 23:14 Music from club, Medium/Loud bass line.



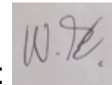
## Appendix 2

Date recorded	Time recording started	Time recording finished	Details of noise recorded
05/11/2021	<b>23:21</b>	<b>23:37</b>	<p>23:21 – 23:37 Voices from patrons outside the club, laughing, swearing and shouting (Medium/Loud).</p> <p>23:21 - 23:23.45 Music from inside the club, singing “Don’t look back in Anger” by Oasis. Lyrics clearly audible (Medium/Loud).</p> <p>23:24 - 23:28 Music from inside club, “Summer Nights” from Grease and audience singing along. Lyrics clearly audible (Medium/Loud).</p> <p>23:31 – 23:35 Music from inside club, singing “Time after Time” by Cyndi Lauper. Lyrics clearly audible (Medium/Loud).</p> <p>23:36 - 23:37 – Music in club Lyrics just audible (Medium/Loud).</p>
05/11/2021	<b>23:43</b>	<b>23:59</b>	<p>23:43 - 23:45 Singer singing “Two Out of Three Ain’t Bad” by Meatloaf. Lyrics clearly audible (Medium/Loud).</p> <p>23:45 - 23:48 Singer singing “I’m Still Standing” by Elton John. Lyrics clearly audible (Medium/Loud).</p> <p>23:49 – 23:52 Voices from patrons outside the club (Medium).</p> <p>23:50 - 23:54 Singer singing “Don’t Stop Believin” by Journey Lyrics clearly audible (Medium/Loud).</p> <p>23:55 - 23:59 Loud voices, shouting and swearing from patrons outside the club.</p> <p>23:57 - 23:59 Loud music and singing from inside club but unable to identify the song.</p>
06/11/2021	<b>00:02</b>	<b>00:18</b>	<p>00:02 – 00:05 Loud music from inside club and singing but unable to identify the song.</p> <p>00:02 – 00:18 Loud voices, shouting, swearing, laughing and sexual reference from patrons outside the club.</p> <p>00:06 – 00:11 Music from inside club “Everybody Needs Somebody to Love” by the Blues Brothers. Lyrics audible (Medium/Loud).</p> <p>00:11 - 00:14 Music from inside club singing “Pretty Woman” by Roy Orbison. Lyrics clearly audible (Medium/Loud).</p> <p>00:15 - 00:18 Music from inside club singing “Sweet Caroline” by Neil Diamond. Lyrics clearly audible (Loud).</p>
06/11/2021	<b>20:27</b>	<b>20:37</b>	<p>20:27 – 20:34 Voices from patrons outside the club and singing. (Medium)</p> <p>20:27, 20:30, 20:31, 20:32, 20:34, Fireworks being set off (Medium/Loud).</p>
06/11/2021	<b>20:37</b>	<b>20:43</b>	<p>20:37 – 20:43 Voices from patrons outside the club and swearing (Medium).</p> <p>20:40, 20:42 Fireworks being set off (Medium/Loud).</p>
06/11/2021	<b>21:01</b>	<b>21:17</b>	<p>21:01 – 21:17 Voices from patrons outside the club, laughing, shouting and swearing on numerous occasions (Medium/Loud).</p> <p>21:01 – 21:17 Music from inside club. Lyrics not audible (Medium).</p> <p>21:03, 21:04, 21:05, 21:06, 21:09, 21:13, 21:14, 21:15, 21:16, Multiple Fireworks being set off (Loud/Very Loud).</p>

## Appendix 2

Date: 06/12/2021

Signature:



### NOISE MONITORING FORM

*Location of monitoring:*

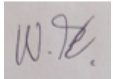
*Source of Noise Address:*

**Dukestown Working Mens Club**

Date recorded	Time recording started	Time recording finished	Details of noise recorded
08/10/2021	<b>20:16</b>	<b>20:26</b>	20:16 – 20:26 Voices from Patrons outside the club, shouting, crying, laughing and swearing (Medium). 20:19 – 20:23 Music from the club can be heard in the background (Low).
08/10/2021	<b>20:26</b>	<b>20:33</b>	20:28 – 20:33 Voices from Patrons outside the club shouting, whistling and laughing (Medium/Low).
08/10/2021	<b>20:36</b>	<b>20:46</b>	20:36 - 20:40, 20:43 – 20:46 Voices from Patrons outside the club, swearing, laughing and shouting (Medium). 20:40 – 20:46 Music from the club can be heard in the background (Low).
08/10/2021	<b>20:46</b>	<b>20:52</b>	20:46 – 20:52 Voices from Patrons outside the club, singing and laughing, loud bang (once) (Medium). 20:46 – 20:51 Music from the club can be heard in the background (Low).

## Appendix 2

Date: 06/12/2021

Signature: 

### NOISE MONITORING FORM

Location of monitoring:

Source of Noise Address:

#### Dukestown Working Mens Club

Date recorded	Time recording started	Time recording finished	Details of noise recorded
19/11/2021	<b>21:21</b>	<b>21:32</b>	21:21 – 21:32 (21:29 voices get louder) Loud voices, shouting, swearing, laughing from Patrons outside the club and music from the club can be heard in the background (Medium).
19/11/2021	<b>21:42</b>	<b>21:43</b>	21:42 – 21:43 Voices from patrons outside club (Medium).
19/11/2021	<b>21:53</b>	<b>22:04</b>	21:53 - Loud voices, shouting, swearing, singing and laughing from patrons outside club can hear music of club in background.
19/11/2021	<b>22:04</b>	<b>22:14</b>	22:04 - Loud voices, shouting, swearing and laughing from patrons outside club can hear music of club in background.
19/11/2021	<b>22:16</b>	<b>22:26</b>	22:16 – (22:21 voices get louder) General chatter from patrons outside club, loud voices, shouting, swearing (22:19, 22:23, 22:24, 22:25), laughing, jeering and arguing. 22:19 – 22:26 Music from inside club audible in background from 22:22 music gets louder.
19/11/2021	<b>22:26</b>	<b>22:37</b>	22:26 – 22:37 Loud voices and laughing, (22:26 revving of motorcycle outside and racing off down street). 22:26 – 22:37 Music in club just audible in background, 22:31 music in club gets louder thumping beat and vocals just audible.
19/11/2021	<b>22:42</b>	<b>22:53</b>	22:42 – 22:53 Loud voices, shouting and swearing, gets quieter at 22:49 and at 22:50 gets louder again and arguing and shouting. 22:42 – 22:53 Music in club audible in background thumping beat and vocals just audible.
19/11/2021	<b>22:57</b>	<b>23:08</b>	22:57 - Loud voices, shouting, swearing (22:59, 23:00, 23:01, 23:02,) whistling, arguing, screaming, gets louder at 22:59 when start arguing, shouting and swearing at each other. 22:57 - Music in club audible in background and vocals just audible. 23:03/23:04, 23:05 shouting loudly.
19/11/2021	<b>23:10</b>	<b>23:21</b>	23:10 – 23:21 medium/loud voices, arguing, screaming, shouting and swearing (gets louder at 23:16 - 23:19 when arguing starts).
20/11/2021	<b>01:40</b>	<b>01:50</b>	01:40 – 01:50 Voices from patrons outside club (Medium/Loud)

## Appendix 2

Date recorded	Time recording started	Time recording finished	Details of noise recorded
20/11/2021	<b>21:18</b>	<b>21:29</b>	21:18 – 21:20 Loud voices, shouting, swearing and singing from patrons outside club. 21:18 – 21:21 Music/singing from entertainment at club can be heard in the background (low/medium). 21:22 – 21:26 Music in club got louder (Medium/Loud) singer singing “Summer of 69” by Bryan Adams. 21:24 - Patrons outside club - Female voices, medium/loud, joined by male voices at 21:25 hours, swearing and shouting. 21:27 – 21:29 Singer in club singing music (Medium/Loud) audible words not quite due to the noise outside the club from patrons.
20/11/2021	<b>21:29</b>	<b>21:38</b>	21:29 - 21:38 Patrons outside club loud voices (male and female), shouting, swearing and laughing. 21:36 – Music from inside the club (low/medium).
20/11/2021	<b>21:39</b>	<b>21:49</b>	21:39 – 22:49 Patrons outside club loud voices (male and female), shouting, swearing (on numerous occasions) and laughing. 21:39 – 21:44 Music from inside club (Medium/Loud) Singer singing Meat Loaf “I’d Do Anything For Love (But I Won’t Do That)”. 21:44 – 21:48 Music from inside club (Medium/Loud), words not quite due audible.
20/11/2021	<b>22:01</b>	<b>22:02</b>	22:01 Patrons outside club loud voices (male and female), swearing and laughing. 22:01 22:02.45 Loud music from inside club Meat Loaf “Dead Ringer For Love”.
20/11/2021	<b>22:38</b>	<b>22:48</b>	22:38 – 22:48 Patrons outside club, loud voices (male and female), swearing and laughing. 21:39 – 22:40 Music from inside club (medium/Loud). 22:41- 22:45 Singer singing “Dakota” by Stereophonics (Medium/Loud). 22:45 – 22:48 Singer singing “Shut Up and Dance” by Walk the Moon.
20/11/2021	<b>22:48</b>	<b>23:00</b>	22:49 21:52 Music from inside club Signer signing “Shotgun” by George Ezra (Medium /Loud). 22:52 – 22:55 Singer singing “Footloose” by Kenny Loggins (Loud). 22:53 - 23:00 Medium/Loud voices from patrons outside the club with occasional swearing and laughing. 22:56 – 22:59.45 Singer singing “Rockin All Over The World” by Status Quo (Medium/Loud).

## Appendix 2

Date recorded	Time recording started	Time recording finished	Details of noise recorded
20/11/2021	<b>23:01</b>	<b>23:12</b>	23:01 – 23:12 Loud voices, singing, laughing from patrons outside the club with occasional swearing. 23:01 - 23:04 Music from inside club (Medium/Loud). 23:05 – 23:08 Singer singing “I’m a Believer” by the Monkees (Medium/Loud). 23:08 – 23:12 Singer singing “I’m Gonna Be (500 Miles)” by the Proclaimers (Medium/Loud).
20/11/2021	<b>23:37</b>	<b>23:48</b>	23:37 – 23:48 Loud voices and laughing from Patrons outside the club. 23:37 – 23:43.56 “Sweet Child O Mine” by Guns N’ Roses – (Loud). 23:44 – 23:48 “Castle On The Hill” by Ed Sheeran (Loud).
20/11/2021	<b>23:48</b>	<b>23:59</b>	23:48 – 23:53 Loud voices, occasional swearing and laughing from Patrons outside the club. 23:48 – 23:50.55 Loud base beat from music in club. 23:52 -23:56 “Uptown Funk” Bruno Mars (Loud). 23:57 – Track unknown (Medium), words just audible.

**Appendix 2**

Date	Time Started	Time Finished	Details of Noise	How it Affected You
e.g 15/05/79	10.00 am	11.00 am	Music	Couldn't hear television without turning it up
15-5-20	5-0PM.		MUSIC <del>SHOUTING</del> SWARING -	
			CHANTING ABUSIVE & THREATENING BEHAVIOUR.	
		10-00PM	TALK ABOUT SEX & BOASTING ABOUT TAKING DRUGS	COULD HEAR THE NOISE OVER THE TELEVISION
16-5-20			SPEAKING IN CARPARK CONTROLLED BY CUSTOMERS	
			CONTROLLED BY MUSIC PRODS & HAD TO TURN UP TELEVISION.	MUSIC SHAKING. & HAD TO TURN UP TELEVISION.
16-5-20		2-30PM	ABOUT 50 PEOPLE IN CARPARK SHOUTING SWARING & PLAYING LOUD MUSIC.	
		8-00PM		COULD BE HEARD OVER TELEVISION

WE WENT TO CLUB TO COMPLAIN & WAS TOLD  
THE CARPARK WAS BEING TURNED INTO A  
CLUB

**Appendix 2**

Date	Time Started	Time Finished	Details of Noise	How it Affected You
			BEAR GARDEN & THEY WAS GOING TO HAVE LIVE MUSIC & A SPEAKER CONTROL BY CUSTOMER ALL SUMMER	
			THEY SAID THAT'S THE WAY IT WAS GOING TO BE FROM NOW ON BECAUSE THERE'S A YOUNGER ELEMENT OF PEOPLE GOING TO THE PREMISES & THAT'S WHAT THEY WANT.	
THUR'S	8-00	20-5-21.	LOAD MUSIC WHICH WAS PLAYING FROM CAR'S.	
			FOUL LANGUAGE & DIRTY TALK.	
			HAS EVENING WENT ON IT GOT LOUDER & LOUDER	
		10-00 PM		
SAT	10-00 PM	21	LARGE GATHERING OF PEOPLE IN CAR PARK ALL NIGHT	PLAYING LOUD MUSIC SWARING & FIGHTING.
		11-20 PM		
	12-30 PM		BFG FIGHT BROKE OUT IN STREET OUTSIDE BETWEEN PEOPLE	LOUDEST CURB POLICE RANG.
SUNDAY		23-5-21	7-30	LOAD SHOUTING & SWARING. THREATENING BEHAVIOR.
			10-00	
			12-30	SHOUTING & SCREAMING OF CUSTOMER'S LEAVING.

THES WENT ON UNTIL 12-55 PM.  
CAR'S BEEPING AND DRIVING OFF.  
WHEEL SPINNING ETC.

ON 26-5-21 WE NOTICED ALL LITTLE STUCK  
COURTIER'S EVERYWHERE ON THE PAVEMENT  
CONT.

**Appendix 2**

Date	Time Started	Time Finished	Details of Noise	How it Affected You
e.g 15/05/79	10.00 am	11.00 am	Music	Couldn't hear television without turning it up
WHEN WE ASSUME WAS LEFT FROM THE WEEKEND				
SATURDAY 29-5-21.	EARLY AFTERNOON		MUSIC PLAYED LOUDLY IN CAR PARK ALL DAY. SCOUTING SCREAMING & LANGUAGE FOUL REMARKS & THREATENING BEHAVIOUR.	
	10-10PM		GETTING LOUDER & LOUDER. SCOUTING	
	12-30PM		WHEN QUIET.	
	1-30PM		BUT FRONT BROKE OUT IN <sup>OUTSIDE</sup> CAR PARK CARAVAN TO THE CORNER OF STREET & MIDDLE OF THE ROAD.	

ALSO GLASS SMASHED OVER PAVEMENT & ROAD.

W.N.J.



**Appendix 2**

Date	Time Started	Time Finished	Details of Noise	How it Affected You
30-5-21	ALL DAY STARTING AT 1-00 PM.		ABOUT LOAD MUSIC SHOUTING & SWARING. DIRTY TALK VERY BAD SMELL OF DRUGS	
			WE WENT FOR A WALK AROUND 3-00 PM	
			BUMPED INTO THE SECRETARY OF CLUB. & HE SAID WHAT HAPPENED LAST NIGHT AT THE CLUB.	
			HE TOLD US THAT THE CLUB WAS SHUTTING AT 10-00 PM.	
			HE SAID THE CLUB HAD GOT OUT OF CONTROL WITH BAD CUSTOMER, FIGHTING & DRUG PROBLEM & HE WAS GOING TO TRY AND SORT IT OUT & BAN SOME OF THE CUSTOMER'S	
			HE SAID HE HAD TO CHAIN UP THE FIRE DOOR TO STOP PEOPLE GOING OUT THE BACK TAKING DRUGS	
			HE ALSO ADMITTED THAT HE KNEW HE WAS BREAKING THE LAW DOING THE SHIT (CHAINING THE FIRE DOOR UP)	
			9-30 PM WE HAD TO RING IN BECAUSE THEY HAD OPENED THE SIDE DOOR FOR VENTILATION. THERE WAS A BAND OR DISCO INSIDE CAUSING A NOISE TO US ABOUT THE TELEVISION LEVEL A THEY THEN SHUT THE DOOR	

CONT:-

## Appendix 2

Date	Time Started	Time Finished	Details of Noise	How it Affected You
e.g 15/05/79	10.00 am	11.00 am	--- Music	Couldn't hear television without turning it up
30-5-21 CONT:-				
9-35			FIGHT OUTSIDE ON MAIN ROAD	
11-25			STILL COMING OUT OF PREMISES. BETWEEN 11-25 & 12-25 SHOUTING SCREAMING, THREATENING BEHAVIOUR & BEING DISRUPTIVE...	
6-6-21.				
6-45			NOISE EVACUATED FROM INDOOR. MUSIC & SHOUTING COULD BE HEARD THROUGH CLOSED WINDOWS	
				CONT:-


## Appendix 2

Date	Time Started	Time Finished	Details of Noise	How it Affected You
e.g 15/05/79	10.00 am	11.00 am	Music	Couldn't hear television without turning it up
10-6-21			BOUNCING MUSIC IN CARPARK & LOAN SHEDS	COULD BE HEARD OVER THE WALL
11-6-21			WE NOTICE MORE TRAFFIC IN CARPARK	
			NOISY ALL EVENING TILL 12-30AM	
			COULD BE HEARD CLEARLY WITH WINDOW'S SHUT (VERY HOT EVENING)	
			BUT COULD NOT OPEN WINDOWS BECAUSE OF NOISE.	
				CONT:-

10/11/21

# Appendix 2

Date	Time Started	Time Finished	Details of Noise	How it Affected You
e.g 15/05/79	10.00 am	11.00 am	- Music	Couldn't hear television without turning it up
SAT 12-6-21	3-00		MUSIC, SHOUTING SWARING, DIRTY TALK & DRUG TALK.	<del>COULD</del> COULD BE HEARD LIKE FT WAS IN OUR LIVING ROOM.
			RANG AROUND @ 4-30PM BECAUSE MUSIC WAS OVERPOWERING THE TV. BUT NO CHANGE IN THE VOLUME	
	5-45		RANG AROUND AGAIN IT WENT DOWN FOR AROUND 5-MIN'S AT WHICH TIME WE HEARD THE CUSTOMER'S SHOUTING <del>OFFER</del> "THESE FUCKING MCGRIATH")	
	6-45		<del>AND</del> THEY STARTING SHOUTING & SINGING ABUSIVE & RUDC THING" "MEATSY'S GOT A HARD ON")	

6-45 RANG POLICE, WHO SAID THEY  
COULD DO NOTHING IT WAS A COUNCIL  
ISSUE LOG NO 26110612-0429  CONT

**Appendix 2**

Date	Time Started	Time Finished	Details of Noise	How it Affected You
	7-20		MUSIC CONTINUED BOUNCING TRIED TO PUT CHILDREN TO BED BUT TOOK 2 HRS TO GET THEM TO SLEEP THE CHILDREN COMPLAINED OF THE NOISE & FOUL LANGUAGE	
	9-30		WANG POLICE AGAIN BY MY DAUGHTER LOG NO 523.	
			ALSO WANG CLUB AGAIN MANAGER WAS VERY PATRONISING SAYING WE SHOULD NOT HAVE TO PUT UP WITH IT. IT MUST BE TERRIBLE BUT WE CAN'T CONTROL OUTSIDE BECAUSE WE ARE INSEEN	
			NOISE STOPPED APPROX 10-30 PM	
SUNDAY 13-6-21	2-30	UNTIL 8-00 AM	SOME LOUD MUSIC ON & LOUD VOICE SINGING & SWEATING	
FROM 8-00			COULD HEAR NOISES FROM BACK ROOM BECAUSE WINDOWS OPEN SWEATING SCREAMING & CRYING. MOSTLY FROM CHILDREN	
			I'VE LIVED HERE FOR 28 YEARS BUT NEVER EXPERIENCED ANYTHING LIKE THIS	
			I BELIEVE THE LICENCE STATE'S NO NOISE TO BE COMING THROUGH THE STRUCTURE OF THE BUILDING	

PLEASE COULD I BE CONTACTED  
BY LICENCING TO DISCUSS THIS MATTER

This page is intentionally left blank

### Appendix 3

## HEDDLU GWENT POLICE

### RESPONSIBLE AUTHORITY RESPONSE TO LICENSING APPLICATION FOR REVIEW OF A PREMISES LICENCE

RESPONSIBLE AUTHORITY – Gwent Police

<b>Name and Address of Applicant</b>	Specialist Environmental Health Officer (Pollution Team) on behalf of Blaenau Gwent County Borough Council
<b>Premises</b>	Dukestown Workingmens Club, 1 Evans Terrace, Dukestown, Tredegar, NP22 4EH

<b>Your Name</b>	PC	<b>Date</b> 15/12/2021
<b>Job Title</b>	Licensing Officer	
<b>E.mail Address</b>		
<b>Contact Telephone Number</b>		

<b>Which of the four Licensing Objectives does your representation relate to?</b>	<b>X</b>	<b>Please outline the reasons for your Representations</b>
<b>The Prevention of Crime and Disorder</b>	<b>X</b>	
<b>Public Safety</b>		
<b>The Prevention of Public Nuisance</b>		
<b>The Protection of Children from Harm</b>		

Gwent Police have the following comments in relation to their submission of representations in support of the review of Dukestown Workingmens Club brought about by the local authority:

Gwent Police support the review brought about by the local authority and believe that the club is not operating correctly under its club certificate.

It would appear from a conversation between PC7 Allen, PC2066 Jones from Gwent Police licensing team, the Club Secretary Nigel Kinsey and Club Treasurer Ron Taylor on 15<sup>th</sup> November 2021, the club does not satisfy the conditions for being a ‘qualifying club’.

A Club Premises Certificate authorises the following:

The Supply of alcohol by or on behalf of the club to, or to the order of, members of the club.  
The sale by retail of alcohol by or on behalf of the club to a guest of a member of the club for consumption on the premises where the sale takes place.

During the conversation with the committee members regarding an incident at the premise on 13<sup>th</sup> November 2021 when a fight occurred at the premise, the customer involved was described as a “stranger”, not a bone-fide guest and not club member. The committee stated

that the “stranger” involved was intoxicated and had been drinking at the premise. There was also evidence of events planned and events that had taken place for non-members. Posters were displayed in the foyer area advertising such events.

Mr Kinsey also stated that an incident at a 30<sup>th</sup> Birthday Party at the premise on 14<sup>th</sup> November 2021 was held for a non-member and non-members were in attendance and licensable activities were provided.

It was explained to Mr Kinsey and Mr Taylor that under its Club Premises Certificate licensable activities could only be provided to members and bone-fide guests.

PC Allen and PC Jones expressed concerns as to whether the Dukestown Workingmens Club retains its status as a Qualifying Members club for the purposes of its Club Premises Certificate. The committee were provided information regarding a Premise Licence and how to apply.

To date Gwent Police have not received an application for a Premise Licence, Temporary Event Notice for a non-member event or for an extension of hours for the supply of alcohol at the premise either before or since the meeting on 15<sup>th</sup> November 2021. Neither have Gwent Police received notification that they intend on surrendering their Club certificate.

As part of the conditions of licence at Dukestown Workingmens Club, it states:

- Rules as to admission of non-members not to be altered without consent of the Licensing Authority.
- The Licensing Authority to be notified within 14 days of the alteration to any rule.
- The Licensee shall ensure that no noise shall emanate from the licensed premises or vibration be transmitted through the structure of the licensed premise which gives rise to a nuisance to the occupiers of premises in the vicinity of the licensed premise.

Noise nuisance complaints received by Gwent Police regarding noise emanating from the premise is causing a nuisance to persons in the nearby vicinity. Evidence supplied by Blaenau Gwent Environmental Health officer supports these complaints. Complaints have also been raised regarding the lack of regard towards measures put in place by the Welsh Government to minimise the risk of exposure to Covid 19 under Regulation 12(2) of The Health Protection (Coronavirus Restrictions) (No.2) (Wales) Regulations 2020.

Since 5<sup>th</sup> July 2021 Gwent Police have received several calls about the premise which required police attendance.

Gwent Police have highlighted the following incidents since this date which demonstrate their concern in respect of the promotion of the licensing objectives.



### Break down of calls

Date	Police Reference	Time	Description of incident
19/11/21	565 2100407098	23.11	Reports of fighting. Caller states that a male is beating another male up and he needs an Ambulance. Caller stating that there are about 20 males involved and some have left in a vehicle. Caller stated that the landlady is having problems with keeping the boys out of the premise. Officers arrived and males involved had left prior to arrival.

This was a Public Order offence where two unknown offenders had been fighting which caused a member of the public to feel harassed, alarmed and distressed. All parties had left prior to police arrival. The caller had stated that it is becoming a regular occurrence whereby fights and anti-social behaviour is happening.

14/11/21	53 2100399463	01:23	Family member reporting that her niece has been spiked by way of injection. Caller describes a pin prick injury evident on her arm.
----------	------------------	-------	---

Caller describes how her niece had been carried home after a 30<sup>th</sup> Birthday party at the premise. The victim had what appeared to be a small puncture wound and was non-responsive on the floor going in and out of consciousness. The victim was taken to hospital by a family member.

Officers attended the premise on 14/11/21 to obtain CCTV evidence and were told only one person can operate the system and they are away in Tenby.

Officers are aware from the meeting with committee members on 15/11/2021 that the only areas the CCTV covers are the foyer and car park.

A statement obtained from the victim and enquiries ongoing.

The licensing authority did not receive notification from the club regarding the admission of non-members within 14 days as per Club Premise Certificate conditions. During a visit to the premise on 15<sup>th</sup> November 2021 officers were told by committee members that the event was for a Non-member and non-members were in attendance.

As per the club licence:

- Rules as to admission of non-members not to be altered without consent of the Licensing Authority.

- The Licensing Authority to be notified within 14 days of the alteration to any rule.

The investigating officer for this incident placed an update on the police occurrence stating that a text message was received from committee member- Nigel Kinsey on 5<sup>th</sup> December 2021 stating that they have had new cameras installed since this incident and as a result, the workmen have wiped the hard drive including footage from the night of this incident.

13/11/21	46 2100398278	01:28	Anonymous report of persons fighting outside the club, officers attended and arrested a male.
----------	------------------	-------	---

Officers arrived and all parties were heavily intoxicated. Officers spoke with a victim who stated that an argument had occurred inside the club and as he was walking out, he was

assaulted by the Chairman of the club. The offender was identified and arrested. CCTV viewed and clearly shows the victim being escorted out of the premise by staff before a fight occurred. Police enquiries ongoing.

As part of the Club Premise certificate, Supply of alcohol is midnight and closing times are 12:30am. This incident occurred at 01:28 hours which shows a lack of management control in removing customers from the location/ premise by the correct time. By failing to do this an incident of crime and disorder occurred. By allowing customers to remain at the premise after the time specified on the licence is not assisting in the promotion of the licensing objectives. During the meeting held on 15/11/2021 with committee members, Officers were told that the customer involved in the incident was a “stranger”, not a bone-fide guest and not club member. The committee also disclosed that they regularly struggle to get customers to leave the premise on time.

30/10/21	32	01:15	Caller reporting a group of people outside the premise who appear to be arguing and causing a lot of noise. Caller stated that music is still playing loud at the club. Due to the high volume of calls, Police officers attended premise at 03.24 hours where it was all in darkness, closed and no persons present.
----------	----	-------	--

Caller reporting a breach in licensing conditions:

- The Licensee shall ensure that no noise shall emanate from the licensed premises or vibration be transmitted through the structure of the licensed premise which gives rise to a nuisance to the occupiers of premises in the vicinity of the licensed premise.

Call was made at 01:15 hours. As part of the Club Premise certificate, Supply of alcohol is midnight and closing times are 12:30am.

Unfortunately, due to the high volume of calls, officers did not attend until over 2 hours after the call was made so did not witness the reported breach.

20/10/21	335 2100368844	18.32	Report of a disturbance at a wake. Officers attended.
----------	-------------------	-------	--

Caller reporting a fight at a funeral. Officers arrived and advised people to leave and go home. Officers advised staff not to serve any more alcohol. Officers spoke to committee members who stated that there was an altercation at the wake, but persons involved had left prior to police arrival.

The licensing authority did not receive notification from the club regarding the admission of non-members within 14 days as per Club Premise Certificate conditions. During a visit to the premise on 15th November 2021 officers were told by committee members that at the event non-members were in attendance. As per licence:

- Rules as to admission of non-members not to be altered without consent of the Licensing Authority.
- The Licensing Authority to be notified within 14 days of the alteration to any rule.

10/7/21	568	23:39	Caller reporting music blasting from the premises, no social distancing and a male seen urinating against a wall.
---------	-----	-------	---

Caller reporting a breach in licensing conditions and COVID regulations.

- The Licensee shall ensure that no noise shall emanate from the licensed premises or vibration be transmitted through the structure of the licensed premise which gives rise to a nuisance to the occupiers of premises in the vicinity of the licensed premise.

Police officers did not attend due to call volume during the pandemic and therefore did not witness the breach.

5/7/21	109 2100234632	10:05	Caller reporting ongoing COVID breaches at the premises and Anti-Social Behaviour.
--------	-------------------	-------	--

Caller reporting COVID breaches, constant noise nuisance, rowdiness, bad language from drunken customers which is causing the caller and family great distress. Caller stated that drink driving, and drugs are a regular occurrence along with underage customers being sold alcohol.

Caller describes poor management control and the effects it is having on them and their lack of sleep.

PC2066 Jones attended the premise in company with Sarah Burchell from the licensing authority on 14<sup>th</sup> July 2021. Issues were raised regarding breach of COVID regulations.

Officers were told that a new committee was being formed and they are considering changing to a Premise Licence.

.

Gwent Police are concerned with the amount of calls that are linked to this premise and believe that the current licence is outdated and requires strengthening to allow for the safe and responsible trading of the business. These conditions will also assist in the promotion of the licensing objectives.

Should the committee be minded to take this course of action, Gwent Police respectfully ask the committee to consider the following amendments/ additions to the licence:

1. CCTV cameras shall monitor all areas used by premise patrons (except the toilets) including any external area to monitor numbers and prevent crime and disorder.

(i) Where a CCTV system is to be installed, extended or replaced, it shall be to an appropriate standard as agreed with the Licensing Authority in consultation with the Police. Where a CCTV system is to be installed, it shall be fully operational by the grant of the licence.

(ii) The CCTV equipment shall be maintained in good working order and continually record when licensable activity takes place and for a period of two hours afterwards;

(iii) The premises licence holder shall ensure images from the CCTV are retained for a period of 31 days. This image retention period may be reviewed as appropriate by the Licensing Authority;

- (iv) The correct time and date will be generated onto both the recording and the real time image screen;
- (v) If the CCTV equipment (including any mobile units in use at the premises) breaks down the Premises Licence Holder shall ensure the designated premises supervisor, or in his/her absence other responsible person, verbally informs the Licensing Authority and the Police as soon as is reasonably practicable. This information shall be contemporaneously recorded in the incident report register and shall include the time, date and means this was done and to whom the information was reported. Equipment failures shall be repaired or replaced as soon as is reasonably practicable and without undue delay. The Licensing Authority and the Police shall be informed when faults are rectified;
- (vi) The premise licence holder shall ensure that there are trained members of staff available during licensable hours to be able to reproduce and download CCTV images into a removable format at the request of any authorised officer of the Licensing Authority or a constable;
- (vii) There shall be clear signage indicating that CCTV equipment is in use and recording at the premises during licensable hours.

2. An incident report logbook shall be held at the premises at all times and shall be produced to an authorised officer of the Licensing Authority or a constable immediately upon request. It shall contain the details of persons involved, incident description, time and date, actions taken and final outcome of the situation. These records shall be kept for a minimum of 12 months.

3. A 'Challenge 25' policy will be in place for checking persons suspected of being underage. No alcohol shall be supplied to a person who appears to be under the age of 25 unless they provide identification that proves that they are 18 years of age or older when the alcohol is supplied. The only acceptable forms of identification for proof of age shall be a passport, a photo card driving licence, an EU/EEA national ID card or similar document, or an industry approved proof of age identity card. The proof of age scheme will be robustly enforced by the DPS and all staff. Posters stating that the age verification scheme is in operation shall be clearly displayed in the area of the bar.

4. All refusals will be kept in a refusals book detailing the time, date, and the goods the person serving refuses and the name of the persons who tried to purchase. If no name is given, then a good description will be recorded. This documentation should be available for inspection on request by an authorised officer of the Licensing Authority or a Constable.

5. Any person working in the premises is to be trained with respect to underage sales, proxy sales and how to refuse sales to difficult customers. Safeguarding training should also be undertaken with all staff. Such training shall be updated as necessary when legislation changes. Training should be clearly documented, signed and dated by both the trainer and the person receiving it. This documentation should be available for inspection on request by an authorised officer of the Licensing Authority or a Constable and kept for a period of 12 months.

6. The premises supervisor, manager or other competent person shall manage any outdoor area to ensure that customers do not behave in a noisy, rowdy or offensive manner.

7. Clear notices must be displayed at all points where customers leave the building instructing them to respect the needs of local residents and leave the premises and the area quietly.

8. The licence holder/DPS or responsible person shall risk assess the need for polycarbonate or toughened glasses to be used in the premises, especially for outdoor events/use.

9. The premises shall be cleared of customers within 30 minutes of the last supply of alcohol on any day.

10. The use of the outside licensed area of the premises is not permitted after 23:00 hours. Other than access solely for the use of the smoking area.

11. No bottles, cans or glasses are to be taken outside after 23:00 hours. Adequate notices shall be displayed in appropriate locations to ensure that this information is brought to the attention of patrons.

12. Staff shall ensure that any bottles or glasses are removed from persons leaving the premises.

13. Children to be accompanied by a responsible adult and supervised at all times.

14. The licence holder or DPS shall risk assess the need for SIA door supervisors to be present in the premises.

If door supervisors are present then the premises licence holder shall ensure that the following details for each door supervisor, are contemporaneously entered into a bound register kept for that purpose:

- (i) Full name;
- (ii) SIA Certificate number and or badge number, or registration number of any accreditation scheme recognised by the Licensing Authority (including expiry date of that registration or accreditation);
- (i) The time they began their duty;
- (iv) The time they completed their duty.

This register is to be kept at the premises at all times and shall be so maintained as to enable an authorised officer of the Licensing Authority or a constable to establish the particulars of all door stewards engaged at the premises during the period of not less than 31 days prior to the request and shall be open to inspection by authorised officers of the Licensing Authority or a constable upon request.

15. Outdoor lighting shall be positioned, so far as is reasonably practicable, so as to limit its intrusion into residential accommodation in the vicinity of the licensed premises whilst maintaining an adequate level of lighting for the safe access and egress of customers and persons employed at the premises.

16. Amplified music shall not be played at a level that will cause unreasonable disturbance to the occupants of any properties in the vicinity.

17. Except for access and egress all doors and windows shall be kept closed during periods of entertainment associated with the Premises Licence.

18. No speakers for amplification of music shall be placed on the outside of the premises or on the outside of any building forming a part of the premises.

19. Whilst licensable activities are taking place, the toilets at the premises must be checked regularly for illegal drug use or supply. A written log of all checks must be kept at the premises for 31 days and made available for immediate inspection on the request of Gwent Police or an authorised officer of the licensing authority.

Gwent Police reserve the right to add any additional information in support of the review.

**N.B.** If you make a representation you will be expected to attend the Licensing Sub-Committee and any subsequent appeal proceeding.  
Please remember if you intend to make representations to copy this file to all other RA's

**RESPONSIBLE AUTHORITY RESPONSE TO LICENSING APPLICATION FOR REVIEW OF A CLUB PREMISES CERTIFICATE**

**RESPONSIBLE AUTHORITY** – Licensing Authority – Blaenau Gwent County Borough Council

<b>Name and Address of Applicant</b>	Specialist Environmental Health Officer (Pollution Team) on behalf of Blaenau Gwent County Borough Council
<b>Premises</b>	Dukestown Workingmens Club, 1 Evans Terrace, Dukestown, Tredegar, NP22 4EH

<b>Your Name</b>		<b>Date</b> 5/1/2022
<b>Job Title</b>	Licensing Enforcement Officer	
<b>E.mail Address</b>		
<b>Contact Telephone Number</b>		

<b>Which of the four Licensing Objectives does your representation relate to?</b>		<b>Please outline the reasons for your Representations</b>
<b>The Prevention of Crime and Disorder</b>	X	
<b>Public Safety</b>		
<b>The Prevention of Public Nuisance</b>	X	
<b>The Protection of Children from Harm</b>		

The licensing enforcement officer have the following comments in relation to their submission of representations in support of the review of Dukestown Workingmens Club brought about by the Environmental Health Department of Blaenau Gwent County Borough Council:

The licensing authority/licensing enforcement officer support the review brought about by the Environmental Health Department and believe that the club is not operating correctly under its club certificate.

On the 12<sup>th</sup> July 2021 information was received via email from a local Councillor who had received complaints from a number of local residents with concerns about the use of the beer garden of the premises and noise coming from the premises. A joint visit arranged to be made to the club on the 14<sup>th</sup> July 2021 by Licensing Enforcement Officer and PC Adrian Jones of Gwent Police. The aim of the visit was to discuss with key member of the management committee the concerns highlighted, which included on-going noise nuisance issues and anti

social behaviour of patrons of the club. Present at the meeting was Nigel Kinsey – Club Secretary, Ron Taylor – Club Treasurer and Claire Hillman – Bar Manager. It was advised at the meeting that local residents have concerns over noise emanating from the premises and by patrons using the external areas of the premises. It was stated by Mr Kinsey that outside areas were monitored for such matters and were addressed if observed. All present were reminded of the licensing objectives and to be seen to promote these at all times. Further advice was given on the use of external areas to manage the noise and behaviour of patrons, such as reducing number of people outside at any one time and a restriction on the time permitted on the use of the area. Advice was also given to the club on applying for a premises licence to allow non members and general public entry to the premises. A letter was hand delivered to the club on the 20<sup>th</sup> July 2021 outlining the visit made on the 14<sup>th</sup> July 2021 and what was discussed.

On the 19<sup>th</sup> July 2021 a further email was received by the licensing department with further concerns of noise nuisance and anti social behaviour of patrons held by local residents. Contact was made to Environmental Health Officer, [redacted] who was able to confirm that he was in receipt of active noise nuisance complaints by local residents and were being investigated.

As part of the conditions of the club premises certificate held by Dukestown Workingmens Club, it states:

- The Licensee shall ensure that no noise shall emanate from the licensed premises or vibration be transmitted through the structure of the licensed premise which gives rise to a nuisance to the occupiers of premises in the vicinity of the licensed premise.

Information provided by [redacted], in that his investigation resulted in a noise abatement notice being served on the club and since, evidence obtained of breach of that notice. Therefore, the club do not appear to have not taken the advice provided to them on the 14<sup>th</sup> July 2021. As noise nuisance has been substantiated at the premises, the club have breached the above condition of its club premises certificate. It is on this basis that the review application made by the Environmental Health Department is supported.



## LICENSING ACT 2003

### RE: Application for the review of a premises licence or club premises certificate

**Premises:** Dukestown Workingmen's Club  
1 Evans Terrace  
Dukestown  
Tredegar  
NP22 4EH

**Club premises certificate number:** BG-Club-0056

**Date of Receipt:** 14.12.2021

**Date sent to Licensing Authority:** 7.1.2022

### **Representations made by Blaenau Gwent CBC Trading Standards, as a Responsible Authority, to support the above application.**

During the COVID Pandemic, Trading Standards received a number of intelligence reports/complaints and service requests related to the premises and Officers have undertaken significant numbers of visits to the premises. These are briefly summarised as follows to assist the Licence Review.

#### **Complaints**

There have been 26 Complaints alleging breaches of COVID restrictions rules (16 in 2020 and 10 in 2021) These complaints relate to alleged breaches of Welsh Government Coronavirus Restrictions Regulations which were in force at a particular time. The complaints include allegations of: being open during lockdown restrictions; lack of social distancing on premises; failure to provide hand sanitiser; required PPE/facemasks not being worn; staff not isolating following positive result; table service not being provided; overcrowding and lack of social distancing; club open after 10pm curfew; track and trace information not being recorded; no social distancing combined with dancing and music and a funeral wake in excess of permitted numbers.

#### **Complaint follow up Contact**

Following the receipt of each of the above complaints contact was made with the club (usually the Secretary- Nigel Kinsey) by telephone and the details discussed. Warnings and penalties for non-compliances outlined along with information that the Department was conducting spot checks. In general, a positive response was provided from the club. Many of the allegations were denied and regarded by the club to be malicious complaints. On other occasions, where issues were identified that had merit, improvement measures were agreed for the club to ensure compliance with Covid restrictions.

#### **Formal Covid Restrictions Advice Requests**

During the COVID period Trading Standards were proactively contacted on 7 separate occasions by Dukestown Club Committee members requesting specific advice on COVID Measures they were required to adopt.

#### **Formal Trading Standards COVID on premise inspections**

There were 3 inspections carried out on 01/10/20, 07/10/20 and 18/12/20.

The first two visits entailed providing practical advice on how the premises should be set up to comply with the restrictions e.g. a complete overhaul of the room layout and table spacing.

The club showed a responsible attitude to these changes and also to advice given on hand sanitiser, enhanced cleaning and track and trace recording.

The third meeting (which was held jointly with a Gwent Police Licensing Officer) and 2 club committee members was called as a result of the increasing number of complaints regarding Covid restrictions breaches from members of the public. The club generally considered there to be a malicious element, blaming ongoing disputes with residents living in proximity to the club. Measures were discussed to resolve issues including adopting CCTV covering whole premises.

#### **Trading Standards/ LA Support COVID Spot Checks**

Unannounced spot checks were carried out on 51 occasions up to 28/8/21. Non-compliances were identified on one occasion. This was a fairly minor breach and involved customers from one outside table(Car Park) of 6 standing and talking to customers on another table without distancing.

#### **Track and Trace Reports**

During the COVID period, Trading Standards were made aware of COVID cases alleged to be related to the Club on 5 separate occasions between 26<sup>th</sup> Oct 2020 and 6<sup>th</sup> November 2021.

**Signature:**

**Name:** Senior Trading Standards Officer

**Date:** 7.1.2022

## Appendix 4

Dear Sirs

I write today on behalf of myself, My Son, My Daughter,

The Three properties are situated .....The Dukestown Club and has a family we are the occupiers of the three properties,

Please could I ask you to accept our representations as three individual representations for the purpose of the review.

As you are aware we have been having continuous problems together with the entire neighborhood, for nearly 2 years, and have sent an enormous amount of complaints to both the environmental health team, the licencing team, the police over the period of nearly 2 years on a weekly basis and ask with respect if our complaints & evidence over the same period can be submitted on our behalf by yourselves at the hearing review,

Listed below briefly, are the problems we are suffering due to the activities of the Dukestown club and its patrons.

1, Loud Music, recorded and live which can be clearly heard over the televisions in our living rooms, in the bedrooms, in fact throughout the whole of the three properties.

when this activity takes place it seems to be turned up more excessively at 10-30pm until 12-00am and continues on to the early hours.

I feel at this review, the hours of the playing of recorded music and live music should be reduced, taking into account that this is a residential area and the premises is completely surrounded by residential properties to all elevations.

2, The car park was turned into a beer garden over the last 18 months, the tarmac area was covered over with false grass and picnic tables encouraging patrons to gather outside.

There has been loud music and live music played in the car park at excessive levels and even a speaker system which could be controlled off the patrons mobile phones.

I believe that the car park area should have change of use planing permission granted before being used in this way and I would strongly object due to the noise and disturbance this has been causing would continue to cause in the futue.

I also believe that the consumption of alcohol should not be permitted in the car park and on the pavement outside.

3, The patrons are out in the car park area Drinking, talking [but they don't seem to talk they shout, in point of fact you can hear this inside our properties with the windows closed] swearing, taking dirty about members of the opposite sex [that's both men & women], taking drugs [in fact myself and my family have witnessed patrons snorting, what I assume to be cocaine], smoking cannabis, urinating, fighting etc. The same problems are being experienced by myself at the rear of the property where there is a smoking shelter.

4, There's cars pulling up outside the club premises and the occupants are dealing drugs, to some of the patrons blatantly.

5, There's always fighting there [in fact its every week], it spills out onto our streets,

6, There's glasses and bottle dumped and smashed on the street and in our gardens, even on the driveway, by patrons, when leaving the premises. I believe that the patrons shout not be allowed to leave the premises with bottles and glasses and of course this should be monitored by the management and committee.

7, Underage drinking.

8, Vehicles honking horns, Revving the engines, wheel spinning, being driven at excessive speeds & dangerously to and from the premises , parked in the surrounding streets [Twyn Star, Greenfield Cottages, St Lukes Rd., Crown Ave.] on the pavements and bus stops, These factors have become a concern for public safety.

I have lived .....the Dukestown Club since 1993, and never experienced problems like this, its a disgrace.

Dukestown has always been a lovely quite place to live, in fact a much sort after area to live and I would love to see this problem solved so we can return back to normality.

A very worrying factor is some of the older residents are getting frightened and living in fear by the activities when it spill into the streets.

I would also like to advise that its not only the immediate surrounding areas are affected by some of these problems, it extends further as the patrons return home into the early hours.

The club management and the managing committee have no respect for the surrounding neighborhood and its residents, and this matter needs to be addressed. I'm sure they wouldn't put up with this disgusting behavior outside their own homes.

May I take this opportunity to thank you in advance for your kind considerations in relation to our representations.

Regards,

.....  
.....  
.....

To whom it may concern.

I am writing this email to explain the issues this club has caused us as a community.

We are suffering as the club profits from Underage drinking to GBH and much more.

I have been in contact with the local authorities and provided video and recording evidence from my home of events such as fighting, Underage drinking, verbal and physical abuse, damage to homes and vehicles, drunk people urinating and defecating in the street and so much more that I could spend hours writing about. It's not just noise or a nuisance, it's causing fear every weekend. We also have a petition of closure of the club. if needed to be seen I can provide the community are speaking and we need this to stop. It is also known on social media that Underage children know the manager will not ask for ID and serves alcohol to teenagers. Its not gossip it is the truth.

Please help us and revoke whatever right they have to serve alcohol because its killing this community and in this world with whats happening an added fear is not what we need.

Best wishes

I am sending this email to make a formal complaint about the duketown working man's club. For weeks because of the manager and her poor behaviour we have suffered greatly in our streets and homes. Verbal and physical abuse including damage to our homes and vehicles. The manager of the club has laughed in our faces many times we have recordings proving that she only cares about profit and even served under age children alcohol. What happens outside that club and in our street means nothing to that club. But to us it has had such an affect its caused fear for our safety .

Several occasions there has been- violence

Abuse

Verbal abuse

Damage to property and vehicles

People urinating and defecating in the street and gardens

Smashed bottles in street and against houses

This has to stop.

Hello this email is to express my concern about the Dukes Town Working Men's Club and its recent behaviour. We have witnessed many fights and arguments, the street damaged and abused, cars parked blocking drives and even the exit and entrance of the street itself. Neighbours living in fear as our homes are also attacked. This is all down to the club and the known fact that the manager has been serving underage children alcohol. She is responsible for the behaviour and assault we have suffered. The club can be open hours past closing time and no social distancing has ever been followed.

To whom it may concern

I'm writing in regards to the dukestwon working mens club in dukestown and regarding the number of issues caused by the club.

I am a resident in the area, and have had nothing but issues with the club since its been under new management.

On a number of occasions there has been drunk and disorderly behaviour displayed from fights occurring, to extremely loud noise including shouting and screaming until early hours of the morning. We have also experienced drunk men/boys urinating over our property including cars, smashing glass bottles by our cars and houses.

On one occasion a number of boys climbed a neighbours scaffolding and was terrorising the owners who are elderly.

The bar manager is also aware of the situation happening outside the pub but continues to be unpleasant and unhelpful.

We have reason to believe the people being served in this club are not all of the legal drinking age.

I would appreciate it If something could be done about this as I am constantly on edge every weekend worried about what's going to happen.

Kind Regards



Every weekend the duekstown club has become increasingly difficult to control it's customers who constantly disruptive behaviour an damage to neighbors property cannot continue, someone should be made responsible for there extions including the licensing office.

Dear Sir or Madam 31-12-2001

Re Our Concerns Regarding  
The Dukestown Club Tredegar.  
We wish to add our dismay  
that after all our complaints  
nothing if anything has been done  
to resolve the situation. Ant Social  
Behavior loud Music Screaming  
and shouting very loud  
fighting Urinating on our  
walls and Driveways and  
to add to all that Broken Glass  
Outside our Property  
Numerous interventions from the  
Police. The Management at the  
Club have a total disregard  
toward this behaviour  
We strongly feel that the license  
should be looked at very  
closely and possibly revoked.  
Yours Sincerely

3 | 1 | 22

To whom it may Concern,

We are writing to you in regards to the Dunestown Club.

As residents in Dunestown we are fully in support of "The Prevention of Public Nuisance" being placed on the Club. Having been residents of our address we are not opposed to the Club being open. We have lived in this area for 42 years and up until 2 years ago we experienced very little disturbance from the Club.

However the past 2 years the customers of the Club have become a nuisance. The noise levels at closing time are extremely high and customers do not leave this area within a timely or respectful manner. On many occasions rowdy, drunken customers cross the large green grassed area and loiter within the street around homes and vehicles. Please be aware that

Many of the residents within the  
Duxestown Club area are elderly.  
This includes an 89 year old  
Mum who lives on her own.

We are fearful for  
their safety as many customers  
from the Club are young and  
disrespectful of residents' boundaries  
and space.

As we have stated  
we are not opposed to the Club  
being open but we do feel there  
needs to be a thorough  
consideration given to all  
residents within this area.

Yours Sincerely